

21 March 2015, 09.00-16.00

WORKSHOP ON CROSS BORDER HEALTHCARE DIRECTIVE

Agenda

Meeting Venue: Sofia, Bulgaria (Venue to be confirmed)

09.00-09.30	Registration/welcome coffee
09.30-10.00	Welcome and presentationsMargarida Silva, Moderator
10.00-11.00	The first Directive focussing on 'Patients' Rights' – what does this really mean for patients in this region? • The main provisions of the directive, Camille Bullot, EPF • Patient Perspective (tbd)
11.00-11.30	Coffee break
11.30-12.30	The crucial role of National Contact Points (NCP) and creating a framework model that meets the needs of Patients – Moderator: Margarida Silva
	Plenary debate – What would a "model" of National Contact Point looks like? What are the critical success factors? How patient organisations should be involved in the effective evolution of National Contact Points in the selected countries?
12.30-12.50	Presentation of the National Contact Point • Representative from the Bulgarian National Contact Point
12:50-13:00	Questions & Answers
13.00-14.00	Networking lunch
14.00-15.00	The Patient Journey in Cross Border Healthcare Moderator: Margarida Silva and Camille Bullot (EPF) Objectives: • To address specific aspects of the Directive from the perspective of "the patient journey" and will both provide more detailed information on what aspects of



15.00-15.30	Conclusions, take home message and next steps Panel discussion: National Contact Point representative, EPF Representative, Patient
	representative
15:30-16.00	Coffee and Networking • Departure of participants



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