

27 January 2015, 09.00-17.00

WORKSHOP ON CROSS BORDER HEALTHCARE DIRECTIVE

Agenda

Meeting Venue: The Westin Hotel, Ulica Izidora Krznjavoga 1, 10000 Zagreb

09.00-09.30

Registration/welcome coffee

09.30-10.00

Welcome and presentations

- Hosting organisation (President of national coalition)
- Camille Bulot, EPF Membership Officer, and participants

10.00-11.00

The first Directive focussing on ‘Patients’ Rights’ – what does this really mean for patients in this region?

- EC perspective : John Rowan, DG SANCO European Commission
- Patient Perspective : Patients’ Organisation representative

11.00-11.30

Coffee break

11.30-12.30

The crucial role of National Contact Points (NCP) and creating a framework model that meets the needs of Patients – Moderator: Camille Bulot, EPF

Plenary debate – What would a “model” of National Contact Point look like? What are the critical success factors? How patient organisations should be involved in the effective evolution of National Contact Points in the selected countries?

12.30-12.50

Presentation of the National Contact Point

- Representative of the NCP

12.50-13.00

Questions & Answers

13.00-14.00

Networking lunch

14.30-15.30

The Patient Journey in Cross Border Healthcare

Moderators: Camille Bulot (EPF)

Objectives :

- *To address specific aspects of the Directive from the perspective of “the patient journey” and will both provide more detailed information on what aspects of the Directive are relevant at different stages and what specific information needs patients will have*
 - *Aim to generate a discussion identifying critical issues from a patient’s point of view, and develop recommendations for Member States and patient organisations in this regard, to create a sense of “ownership”*
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| 15.30-16.00 | Coffee break |
| 16.00-16.45 | Feedback and conclusion of “The Patient Journey in Cross Border Healthcare” <ul style="list-style-type: none">• Panel discussion |
| 16.45-17.00 | Take home message and next steps <ul style="list-style-type: none">• PO representative (tbc) |



This conference arises from the EPF 2015 Work Programme, which has received funding from the European Union, in the framework of the Health Programme. Disclaimer: The content of this document reflects only the author’s views and the Executive Agency is not responsible for any use that may be made of the information contained therein.
