

Ministério da Saúde

WORKSHOP ON CROSS BORDER HEALTHCARE DIRECTIVE

THE ROLE OF THE NCP IN IMPLEMENTATION OF THE DIRECTIVE



CROSS BORDER HEALTHCARE
16 march 2015



Transposition of the Directive 2011/24/EU



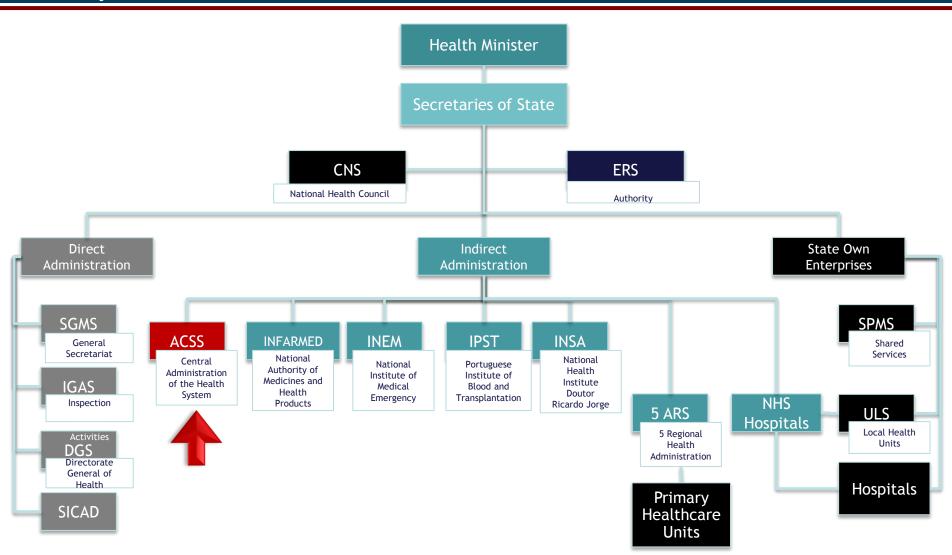
PROCESS OF THE TRANSPOSITION

- The Directive was transposed to the national legal system on 25th august 2014
 - Law n.º 52/2014 entered in to force on 1st september
- The Central Administration of Health System (ACSS) is designated National Contact Point (NCP)
 - Despacho n.º 11713, 9th september, 2014
- Beneficiary of cross border healthcare under the apllication of the Directive, must be a resident citizan registered in the National Health System
- Implemented the system of Prior Authorisation to specific healthcare
 - Portaria n.º 191, 25th september, 2014



Organizational Structure and position of the NCP in the Ministry of Health









NATIONAL CONTACT POINT (NCP)

- 3 National Contact Points in Portugal
 - ACSS for mainland
 - Autonomas Regions: Madeira and Azores

⇒ COMPETENCE of the NCP

- Ensure easily accessible information concerning:
 - Cross border healthcare
 - Healthcare provided in the national public system
 - Heathcare providers legaly established in national territory





⇒ COMPETENCE of the NCP

- Provide information regarding:
 - Clinical Standards in the health system; (Website)
 - The existing legislation on Licensing; (Website)
 - The right to a specific provider performs legally the activity or any restrictions on its practice in the national territory; (Website)
- The information concerning the Health Professionals is available in the Website, through the Professional Orders:
 - Order of Medical Doctors / Medical Dentists / Nurses / Nutritionists / Dietitians / Psychologists





INFORMATION TO NATIONAL BENEFICIARIES

- Implemented a dedicated **website** that provides all the information wthin the competence of the NCP ③: Diretiva.min-saude.pt
- The follow information is available in the website:
 - The aplication of the Directive versus the EU Regulation
 - Main objetives regarding the provision of healthcare
 - Patient rigths
 - Advantage and disadvantages os the two mechanisms
 - Process of Prior Authorisation and Reimbursement
 - The contact information of the NCP of other Member States
- **Email** account to received questions from patients, national heath care providers and other NCP :: Diretiva.PCN@acss.min-saude.pt





DISSEMINATION OF INFORMATION / RULES

- Circular n.º 27/2014 guidelines for the adoption of restrictions on access to health care
- Circular Conjunta ACSS/DGS n.º 2/2015 clinical follow-up of patients receiving cross-border healthcare
- Circular n.º 04/2015 dissemination of application forms to request Prior Authorization and Reimbursement
- Circular n.º 05/2015 information on obtaining cross-border healthcare and conditions for reimbursement of costs









Qualidade

Legislação

Prestadores de Cuidados.

Precário

Pontos de Contacto





- Atualisation of information (Legislation, FAQ's...)
- Following steps:
 - Adequability of the design (menu) to facilitate the patient users acess to the information – europe.eu/youreurope
 - Information available in english

www.acss.min-saude.pt



EXPERIENCE AND THE ROLE OF THE NCP

- Experience in 4 months of implementation:
 - Few requests applications for reimbursement or prior authorization
 - Several requests of information through the email account (Rights of the patients, process of reimbursement, difference to the EU Regulations)
- The examination of applications for reimbursement and prior authorisation and response to requests for information are responsibility of the NCP (ACSS)





PERSPECTIVE ACTIVITES

- Working Group with Hospitals and Regional Health Administrations, through the "Office of Patient" located in hospitals and primary care units, and Associations of Patients:
 - To support the dissemination of information regarding the rigths of the patients
 - To assist the patients that search for cross border healthcare
 - To provide the poin of view of patients in relation to the application of the diretive and the dificulties encountered
- Publicity Flyers to be available in the healthcare units of the National Health System:
 - Public Hospitals, Public-Private Hospitals, Centers of Primary Care, Local Health Units, Regional Administration of Health







ACSS - Optimizar recursos, gerar eficiência

www.acss.min-saude.pt



DIRECTIVE n.º 2011/24/EU

Cross Border Healthcare

Obrigado