



16 March 2015, 10.00-17.00

WORKSHOP ON CROSS BORDER HEALTHCARE DIRECTIVE

Agenda

Meeting Venue: NH Principe de Vergara Madrid, Spain

10.00-10.30

Registration/welcome coffee

10.30-11.00

Welcome and presentations

- Maria Dolors Navarro, Foro Español de Pacientes
- Nicola Bedlington, Secretary General, EPF

11.00-12.00

The first Directive focussing on 'Patients' Rights' – what does this really mean for patients in this region?

- EC perspective: Maria Iglesia Gomez, Head of Unit - Healthcare Systems, DG SANTE, European Commission
- Patient Perspective: Guadalupe Morales, Fundación Mundo Bipolar

12.00-12.30

Coffee break

12.30-13.30

The crucial role of National Contact Points (NCP) and creating a framework model that meets the needs of Patients – Moderator: Camille Bullo, EPF

Plenary debate – What would a “model” of National Contact Point look like? What are the critical success factors? How patient organisations should be involved in the effective evolution of National Contact Points in the selected countries?

13.30-14.30

Networking lunch

14.30-15.00

Exploring the role of NCPs and patient organisations in securing effective implementation of the Directive

- Representative from the Spanish National Contact Point
- Representative from the Portuguese National Contact Point

15.00-15.45

The Patient Journey in Cross Border Healthcare

Moderation: Camille Bullo, EPF

Objectives:

- *To address specific aspects of the Directive from the perspective of “the patient journey” and will both provide more detailed information on what aspects of the Directive are relevant at different stages and what specific information needs patients will have;*
- *Aim to generate a discussion identifying critical issues from a patient’s point of view, and develop recommendations for Member States and patient organisations in this regard, to create a sense of “ownership”*

15.45-16.15

Coffee break

16:15-16.45

Conclusions, take home message and next steps

Moderation: Nicola Bedlington, EPF Secretary General

- Panel discussion: NCP representatives, Maria Iglesia Gomez, Head of Unit - Healthcare Systems, DG SANTE, European Commission, patient representative



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